



## PRIVATE GP AND AESTHETICS

### Coastal Private GP Membership Terms and Conditions

1, Coastal Private GP will provide medical services in line with best practice and current guidelines issued by the relevant governing bodies. The doctors practice in line with General Medical Council's Duties of a Doctor and will only provide care which is deemed safe and clinically appropriate.

2, You will be seen by any of the Coastal Private GPs although where possible any preference of doctor will try to be accommodated.

3, Annual Membership Plans contract is for 12 months, and the cover is paid for monthly, by Direct Debit or annually in one instalment.

4, Coastal Private GP does not provide 24-hour GP care. Members will be informed of our availability. Outside of these times, medical care can be obtained from the NHS out-of-hours service or the local Accident & Emergency Department. Members are encouraged to remain registered with their NHS GP

5, If you do not wish to renew your Annual Membership, or if you wish to switch to a different Membership Plan, you should notify Coastal Private GP and Aesthetics prior to your renewal date. Please see further details on the cancellation policy.

6, A Child is defined as under the age of 18 years old. If your child turns 18 years of age during the membership year, they will be updated as an adult in our system at the next annual renewal date and the increased rate applied.

7, Silver membership consists of

- 6 x 20-minute GP consultations per subscription year
- Priority access to appointments
- Free repeat prescriptions
- Email access to a GP
- Option of exchanging appointments for packages such as menopause health or wellness screening at the discretion of Coastal Private GP
- 10% off other services including laboratory fees and aesthetic treatments

8, Gold membership consists of

- 6 x 30-minute GP appointments in your subscription year (or 9 x 20 minute appointments)
- Priority access to a GP
- Annual health check with a GP including diabetes and cholesterol blood tests, blood pressure and urine check

- Free repeat prescriptions
- Free telephone follow ups and email access to your GP
- Free referrals to specialists
- Option of exchanging appointments for packages such as menopause health or wellness screening at the discretion of Coastal Private GP
- 15% off other services including laboratory fees and aesthetic treatments

9, Family membership consists of

- 12 x 20-minute GP consultations per subscription year which can be used by any 2 named adults and unlimited under 18s
- Priority access to appointments
- Free repeat prescriptions
- Email access to a GP
- Option of exchanging appointments for packages such as menopause health or wellness screening at the discretion of Coastal Private GP
- 10% off other services including laboratory fees and aesthetic treatments

All members of family membership must be named at the start of the membership.

10, Pathology tests, imaging and the cost of medicines will be invoiced as separate items by the provider. You will be made aware of any additional costs before proceeding with investigation or treatment. Additional consultations during the year (over and above those covered being a member of Coastal Private GP and Aesthetics) will be charged at the current rate.

11, The minimum term prior to cancellation for annual membership plans is 6 months. There will be no refund of the Membership fee for the first six months. The only exception will be in the event of death, in which case we may refund your estate with an amount proportionate to any full months left. You can cancel your cover at any time after the initial 6 months by giving a minimum of 30 days' notice. Payment cancellation will take effect at the next payment date following the end of the notice period. You will be advised of the date when your membership expires. Coastal Private GP and Aesthetics has the right to cancel any membership plan immediately if you or anyone accompanying you, is behaving or has behaved in an abusive or threatening manner to Coastal Private GP and Aesthetics employees, or if, in Coastal Private GP and Aesthetics opinion the therapeutic relationship has irretrievably broken down or it is clear that the service expectations and demands of the patient are unreasonable in relation to the services provided by Coastal Private GP and Aesthetics.

By signing up to Coastal Private GP and Aesthetics membership you agree to the terms and conditions set out in this document.